Pollen Sense

APS-400 Sensor
Quick Start Guide

Start Here

Scan to Download Particle Sense App

Connect Here

Scan for Wi-Fi Connection / Site Creation Video

Need extra help?

Scan for a step-by-step guide on setting up your APS-400

1 Download the Particle Sense App

Download the app and log-in with with your portal.pollensense.com account. If you don't have an account **create one using the same email** given at the time you purchased your sensor.

Connect Sensor to Power Source 2

After connecting your sensor to power, **place it face up** on a flat surface, remove the foam, and **press down** on the pre-installed media cartridge until it **"clicks"** into place. For extra help, scan the "**Media Cartridge Replacement**" QR code.

3 Connect Sensor to Wi-Fi or Ethernet

Wi-Fi:
Scan the **QR code to the left** for a video and step-by-step guide on connecting your APS-400 Sensor to Wi-Fi. ***WAP2 required***

Ethernet:
Business – Ensure your **IT Dept.** has received the IT Form.
Residential – Plug the Ethernet cable into your device.

Create a Site & Deploy Your Sensor 4

Scan the **"Connect here" QR code** to see how to create a site on Particle Sense. Now take your sensor to the **site*** and with power and Ethernet cables facing downward, mount your sensor on an approved tripod or VESA (TV) mount. ***Remote site? Have support check focus before deployment***

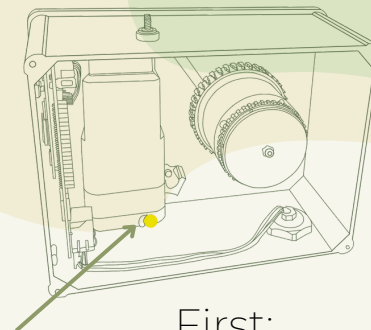### 5 Toggle Sampling in the Particle Sense App

Your APS-400 Sensor is now ready for sampling! Turn on sampling through the Particle Sense App and listen for the fan to turn on for confirmation that your sensor is working properly! Happy Sampling!
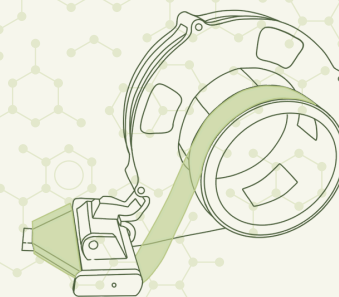
Media Cartridge Replacement

Scan or click for video

Note: (cartridge comes pre-installed and replacement is required apx. every 90 days)

First:
Open up the APS-400 sensor and loosen the yellow screw connected to the Media Cartridge **(tape cassette)** within the sensor and remove it.

Next:
Place in the new cartridge making sure to **push the cartridge** into the sensor until you feel and **hear a distinct "click"**.